

Medical Intensive Care Unit

4 MICU



Ronald Reagan UCLA Medical Center

757 Westwood Plaza Los Angeles, CA 90095

West Main Phone: (310) 267-7440 East Main Phone: (310) 267-7441

Fax: (310) 267-3785



About Our Unit

Thank you for trusting us with your loved one's healthcare. The Medical Intensive Care Unit (MICU) is committed to providing excellent patient-centered care with teamwork and compassion.

To ensure the patient's health, privacy, comfort and safety, we have some important information to share with you regarding his/her hospital stay.



Quick Reference Guide

Unit Director / Manager Mark Flitcraft, RN, MSN (310) 267-9529

Clinical Nurse Specialist Yuhan Kao, RN, MSN, CNS (310) 267-7465

Assistant Manager Sherry Xu, RN, BA, CCRN (310) 267-7485

Clinical Case Manager Connie Lefevre (310) 267-9740

Clinical Social Worker Codie Lieto (310) 267-9741

Charge Nurse On-Duty (310) 267-7480 or (310) 267-7482

Case Manager (310) 267-9740

Patient Affairs (310) 267-9113

Respiratory Supervisor Orna Molayeme, MA, RCP, RRT, NPS (310) 267-8921

Visitation Guidelines

• To enter the MICU, please use the intercom located at the East or West entrance. If there is no timely answer, please use the telephone and dial ext. 77440 or 77441. The unit secretary will check with the nurse prior to opening the doors. Your patience is appreciated.



- Visitation in each room is at the discretion of the nurse and may be limited by patient condition and privacy needs, as well as space constraints.
- Visiting by young children may need to be arranged for in advance. Children must be free of illness, and have updated vaccinations.
- The ICU room is designed for patient care. Visitors should limit bringing personal items as these must fit into the space provided for personal belongings. You are also urged to take home any valuables.
- Requests to change timing of medical procedures or tests cannot be accommodated. The timing is determined by medical necessity for the patient.

Safety Guidelines

- Our patients may be connected to various medical devices. For your loved one's safety, these medical devices are only to be operated by MICU staff. If you have questions or concerns about the operation of any medical equipment, ask your nurse. Please maintain sufficient space for our team to access the equipment at all times.
- If you feel like you are coming down with a cold, flu, or any other potentially contagious conditions please do not visit.
- Visitors must follow all isolation and hand hygiene instructions given by MICU staff whether in the form of verbal instructions or door signs. You are expected to sanitize your hands immediately upon entering the patient's room as well as just prior to exiting the patient room. Please help to safeguard the health of our patients as well as your own.
- Fresh flowers, fresh fruits, latex balloons, pets (with exception of guide dogs and therapy dogs) are prohibited in the MICU. If you have an exceptional circumstance, please check with your nurse prior to bringing anything on this list.
- For infection control food and beverages cannot be left in the room. Visitors to patients in isolation may not have beverages or food for consumption in the room. For patients not in isolation visitors may bring limited beverages and small food items for immediate consumption into the room. Storage of food and beverages in room are strictly prohibited. Please check with the assigned Registered Nurse for any food or beverage related questions.

- In the event of an emergency, you may be asked to stay inside the patient's room or to leave the unit. Please follow staff instructions promptly.
- To assure quality of patient care and to promote a culture of safety, Ronald Reagan UCLA Medical Center has zero tolerance for disruptive behaviors affecting patient care.

Privacy & Security Information

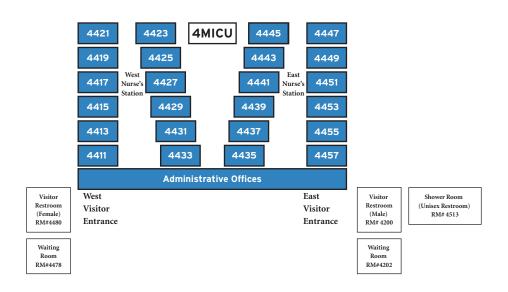
- Please designate a family member or trusted friend as your loved one's spokesperson. That person will be provided with a four-digit privacy code to use when calling in for updates. The responsibility of the person provided with a four-digit privacy code can disseminate the information to the rest of the family and friends. The privacy of our patient's health information is our highest concern!
- Please respect other patients' privacy in the unit by staying inside the patient's room during your visit.
- You may use your cell phone inside the patient's room or outside the unit. Please avoid making or taking cell phone calls while in the hallways of the MICU.
- Due to patient privacy rules all photography is prohibited.

Additional Information

• Restrooms are available for your use and are located near the elevators right outside the entrances to MICU on both East and West sides. Please refer to the map at the bottom of this page or ask a staff member to direct you.



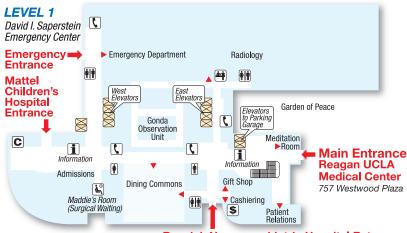
- If you need ice, water, and/or drinks from our nourishment room, please ask our nursing staff to assist you in obtaining them.
- To reach your nurse, care partners, and other care providers during your visit, please use the red nurse call button on your call light (This will assure a timely response to your needs).



Notes		



Floor Guide



Resnick Neuropsychiatric Hospital Entrance 150 UCLA Medical Plaza

